Please contact the MASH team if you have a concern about an adult at risk who either:

- resides in Enfield or
- abuse has taken place in Enfield

The MASH Team operates Monday to Friday (9am-5pm).

020 8379 3196
020 8379 2707
TheMashTeam@enfield.gov.uk
Enfield Adult MASH Team
Civic Centre
Silver Street
Enfield, Middx
EN1 3XA

If you have an urgent concern after hours you should contact the Enfield Adult Abuse Line: 020 8379 5212.
About the MASH
The MASH will deal with new safeguarding concerns, where someone is concerned that an adult may be at risk of harm and the person resides in Enfield or the abuse has taken place in Enfield.

Within the MASH, information from different agencies will be collated and used to decide what action to take. The agencies will then be able to act quickly in a co-ordinated and consistent way, to ensure that adults at risk are kept safe.

The MASH has virtual links with a number of agencies including: Adult social care, police, hospital trusts and mental health trusts and housing.

How does it work?
The MASH acts as the first point of contact, receiving all new safeguarding concerns or enquiries.

The MASH team will firstly speak to the adult at risk or their representative to identify their desired outcomes.

Information will then be requested from partner agencies to build an overall picture of the circumstances of the case.

A joint decision will be taken to decide on the most appropriate action needed to ensure that the desired outcomes, as identified by the adult at risk, are met, whilst taking into consideration the need to keep safe any other vulnerable people at risk.

What are the benefits of the MASH?

- A single referral point and better co-ordination between agencies will lead to an improved service for adults at risk and their carers. This is an approach being used successfully elsewhere in the country.
- Faster, more co-ordinated and consistent responses to new safeguarding concerns about adults at risk.
- Greater emphasis on early intervention with the adult at risk at the centre of the enquiries.
- Closer partnership working with less duplication of effort.
- Reduction in the number of inappropriate referrals and re-referrals.
- Improved communication and information sharing between agencies.