

Preparing for reopening

In addition to the checks detailed on your welcome back pack posters, you should also consider the below before reopening:

- Carry out a **deep clean** of your premises before reopening and, once open, regular and thorough cleaning is continued.
- It is still mandatory to display the **NHS Test and Trace QR poster** for certain premises (e.g hospitality and close contact settings such hair & beauty). This will need to be positioned somewhere easily accessible for customers and where it does not cause issues with queues. You are advised to display a number of the posters around your venue. For those customers that cannot use the NHS Test and Trace app, you must have a method of manual recording. You can create your free NHS Test and Trace QR code poster at www.gov.uk/create-coronavirus-qr-poster.
- If you intend to open for **outdoor service** once rules permit, you must assess how maximum seated customer number, allowing for adequate social distancing, queue management, ordering and payment.
- Where possible, let customers know about your **rules/booking process and capacity** before you open. Using the poster in this welcome back pack or any social media channels are good ways to get the message out to customers.
- If your building was closed or had reduced occupancy during the COVID-19 pandemic, water system stagnation can occur due to lack of use, increasing the risks of **Legionnaires' disease**. You should review your risk assessment and manage the legionella risks when you reinstate a water system or start using it again, and restart some types of air conditioning units. If the water system is still used regularly, maintain the appropriate measures to prevent legionella growth. For further guidance please go to the following link: www.hse.gov.uk/coronavirus/legionella-risks-during-coronavirus-outbreak.htm

For more information please visit

www.enfield.gov.uk/covid19businesses



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