

To the owner of the business

Please reply to: Consumer Protection, Civic Centre  
Silver Street, Enfield EN1 3ES

E-mail : [Environmental.health@enfield.gov.uk](mailto:Environmental.health@enfield.gov.uk)

My Ref :

Your Ref :

Date : 10 June 2020

Dear Business Owner,

**Enjoy Enfield Safely  
Reopening Your Business Preventing Legionella**

It is important that we all continue to follow the government guidelines to limit the spread of coronavirus and save lives.

As your business is due to open you must put in place control measures to reduce risks to your employees and the public.

You may not be aware that where businesses have been closed and water systems not used, there may be a risk of the growth of legionella bacteria in the pipework, which may give rise to Legionnaires disease.

Legionnaires' disease is a type of pneumonia, which can cause serious respiratory illness and, in some cases, lead to death. It can occur when tiny droplets of water (aerosol) containing Legionella bacteria are breathed into the lungs of susceptible people. These droplets can be created by shower heads, hoses, taps etc in both hot and cold-water systems.

We are contacting you so that you can assess any potential risk your water system may cause and take the necessary action before you re open to members of the public.

If water systems have been unused during the 'lockdown', they need to be maintained and brought back to full use according to best practice guidance, and current Health and Safety Executive advice. It is important to demonstrate that you are achieving effective control of water quality during closure and prior to reopening your business. This will assist in avoiding the very real risk of ill health due to Legionella.

**IMPORTANT** – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to [www.enfield.gov.uk/connected](http://www.enfield.gov.uk/connected)

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Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)



To assist you in evaluating the risk that your water system may pose and to ensure the safe maintenance and reinstatement of your water system, we recommend that you visit and read the links below.

- i) Health and Safety Executive legionella risk assessment and checklist <https://www.hse.gov.uk/pUbns/priced/ck02.pdf>
- ii) Health and Safety Executive <https://www.hse.gov.uk/legionnaires/index.htm>
- iii) Health and Safety Executive <https://www.hse.gov.uk/news/legionella-risks-during-coronavirus-outbreak.htm>
- iv) <https://www.cieh.org/media/4208/legionella-guidance-covid-19.pdf>
- v) Government website; <https://www.gov.uk/coronavirus>
- vi) Enfield Council website  
<https://new.enfield.gov.uk/services/business-and-licensing/covid-19-guidance-for-employers/>

It is your responsibility to assess the risk and to put in place the necessary control measures. Your continued compliance with the Government's advice and guidance is very important and will help to save lives.

I have also enclosed a general reopening checklist which may help you when you re open. If you require any further information, then please email [environmental.health@enfield.gov.uk](mailto:environmental.health@enfield.gov.uk)

Kind Regards

The Consumer Protection Team

