

## **Social Distancing in Town Centres – Markings & Queuing on the Pavement**

We are keen to work together to ensure the safety of everyone as people start to come back to our town centres. You may have thought about the need for signs or markings on the pavement to help manage queues and maintain social distancing. This guidance tells you what you need to do if you think this is necessary.

### **Here are some things to think about:**

- The Council suggests that you first display social distancing signs in shop windows/facades in preference to using social distancing markers on the pavement. This is to avoid any potential conflict with other pedestrians using the pavement.
- Where businesses consider that pavement markings will be useful in addition to signs, the Council will allow businesses to install stick-on markers on the section of pavement directly outside your premises.
- Stick-on markers should be anti-slip and designed for outdoor use. They must be within the first metre wide strip of pavement adjacent to your property frontage. They must not extend beyond the limits of your property boundary, ie you must not place them in front of an adjacent premises.
- You will need to regularly check to make sure that markings remain safe and do not become slipping/tripping hazards.
- Your staff may need to control entry and exit to your premises and manage queues to ensure that people maintain 2m social distancing, don't block access to other premises and don't obstruct people walking past.
- The Council reserves the right to remove any markers that it feels might conflict with other pedestrian activity on the pavement.
- Avoid using 'A boards' or placing other objects on the pavement so that as much space as possible is kept available for pedestrians.

### **Things we can do to help:**

- We will be putting up signs and/or introducing pavement markings to remind people about the need for social distancing in our town centres.
- In some cases, we may be able to temporarily widen the pavement using barriers to create more space for people.

## **Useful guidance:**

[Coronavirus \(COVID-19\): Safer Public Places – Urban Centres and Green Spaces](#)

[Working Safely During Coronavirus – Shops & Branches](#)

We're here to help if you need any advice, so get in touch if you need us.