

Season Tickets - Enfield Council

1. Definition of a season ticket and prices

A season ticket is intended for use only by the season ticket holder to enable them to park in parking bays in selected car parks (inner or outer zones).

Details of the car parks and where the season tickets are available along with their tariffs are as follows:

INNER ZONE SEASON TICKET

The following car parks are included in this zone:

Church Lane
Genotin Road
Little Park Gardens
New River Loop
Sydney Road
Palace Gardens Multi Storey

Cost: £80 monthly season ticket or £880 annual season ticket

OUTER ZONE SEASON TICKET

The following car parks are included in this zone:

Eagle House
Fairfield Road
Falcon Road
Lion Road
Lodge Drive
Minchenden
Raynham Road
Fords Grove
Boundary House

Cost: £40 monthly season ticket or £440 annual season ticket

Inner season tickets are also valid in the outer zone but not vice versa.

The season ticket must be displayed when parking in a parking place during the restricted hours. The display of the season ticket must be displayed to the front or near side of the vehicle.

2. Who can apply?

Season tickets are open to all applicants.

Who qualifies

Anyone who owns/uses a vehicle that does not exceed 2 metres in height (including any goods attached to the roof) or 5.5 metres in length and does not carry more than twelve passengers (exclusive of the driver) and not draw a trailer.

3. Your vehicle details and what you need to provide

You will need to provide details on the:

- make of the vehicle
- vehicle colour
- vehicle registration number

A season ticket is valid only for the specific vehicle registration given in the application. Failure to display a season ticket with the correct vehicle registration mark may result in a Penalty Charge Notice being issued.

4. Prevention of fraud

To ensure the integrity of the season ticket permit scheme, Enfield Council may undertake sample checks to verify applicant's details, including requesting copy documents where appropriate.

Your information may be shared with third parties such as NSL for the purpose of processing a permit and the prevention of fraud. If you would like more information about how we use your data, please read our Privacy Policy - <https://new.enfield.gov.uk/privacy-notice/> which also contains how to control your personal data and your rights.

5. How long can I have my season ticket for?

Season tickets are available on a monthly or annual basis.

It is the season ticket owner's responsibility to renew the season ticket on its expiry.

If the owner of the season ticket wishes to renew their permit they must apply at least 21 days before the current one expires.

Please note that the Local Authority will not be held responsible for a season ticket which has expired and a reminder has not been sent or received.

6. Where can I use my season ticket?

Season tickets allow parking in selected car parks (inner or outer zones). Outer zone season tickets are only valid in the outer zone car parks. Inner zone season tickets are valid in both inner and outer zone car parks.

Season tickets are not valid on yellow lines, on street pay & display bays or in any other bays designated for a specific reason i.e. brown badge/disabled/taxi.

Having a season ticket does not guarantee the availability of a parking space.

The council may suspend parking facilities for various reasons. The actual suspension will normally be initiated before on the preceding day to take effect at the start of the restricted hours on the following day. Wherever possible longer notice will be given.

7. Changes to any details and refunds

A change of address should be notified in writing to the parking contractor as soon as possible.

A new season ticket will be issued free of charge when a vehicle is changed either temporarily or permanently, **as long as the existing season ticket is returned**. Applications for change must be made in writing, enclosing proof of new/temporary ownership of the vehicle. There is a charge of £20 for replacement season tickets and for season tickets which have been lost, stolen or defaced.

If a season ticket has been stolen and a police crime reference number or confirmation from insurers is received then the season ticket will be reissued free of charge.

Season tickets cease to be valid when:

The holder ceases to be keeper/owner of the vehicle specified.

Change of address or vehicle, including temporary or courtesy vehicles

If vehicle is changed the details should be amended immediately.

If you do not yet have the vehicle registration document (V5C) the parking contractor can arrange temporary cover for your vehicle if you provide a copy of the bill of sale immediately and the V5C within one month.

Refunds

If you wish to cancel your permit, a refund can be made upon surrender of the physical permit to NSL Services at the Parking Shop.

8. Important information

Please note:

1. It is a criminal offence if, with intent to deceive, knowingly make a false statement or mishandle or forge documents to get a season ticket for yourself or others. The council may prosecute under the Theft Acts or other relevant criminal legislation.
2. Failure to have a valid season ticket or inform us of a change of vehicle or address may result in a Penalty Charge Notice being issued.
3. Any vehicle that is not displaying a valid season ticket may be issued a Penalty Charge Notice.
4. The council reserves the right to withhold or withdraw a season ticket.
5. Season ticket holders are not permitted to sell or transfer a season ticket to other parties.
6. If an application has been made fraudulently, the season ticket will be revoked immediately and the associated vehicle will become subject to enforcement.
7. Season tickets will not be issued to vehicles with outstanding unchallenged Penalty Charge Notices
8. A season ticket does not guarantee a parking space.
9. The responsibility for renewal rests with the season ticket holder.

Detailed information relating to the car parks and other related matters can be obtained from the London Borough of Enfield, Regeneration and Environment team or visit us online at <https://new.enfield.gov.uk/services/parking/parking/car-parks/>