Voluntary Sector Strategy Group  
26th June 2017  
Minutes of Meeting

Present  
- Ian Davis – LBE (ID)  
- Shaun Rogan (Chair) - LBE (SR)  
- Niki Nicolaou – LBE (NN)  
- Debbie Gates – LBE (DG)  
- Jany Thompson – LBE (JT)  
- Barbara Atkinson – LBE (BA)  
- Rosie Lowman – LBE (RL)  
- Alison Smith – LBE (AS)  
- Georgina Andreou – LBE (GA)  
- Chandra Bhatia – Enfield Racial Equality Council (CB)  
- Ginnie Landon – Enfield Women’s Centre (GL)  
- Jill Raines – Crossroads Care (JR)  
- Jo Ikhelef – Enfield Voluntary Action (JI)  
- Lesley Walls - One-to-One (Enfield) (LW)  
- Mary Monaghan – Enfield Citizens Advice Bureau Services (MM)  
- Pamela Burke – Enfield Carers Centre (PB)  
- Rita Melifonwu – Stroke Action (RM)  
- Tim Fellows – Enfield LGBT Network (TF)  
- Stephen Wells – Enfield CCG (SW)

1. **Introductions and Apologies**

1.1 The Chair welcomed everyone to the meeting and introductions were made. He conveyed congratulations on behalf of the VSSG to JI on her appointment as Chief Executive of Enfield Voluntary Action.

1.2 Apologies were received from Councillor Yasemin Brett, Alan Weinstock, Claire Whetstone, Jill Harrison, Bindi Nagra, Graham MacDougall, Ilhan Basharan, Andrew Lawrence.

2. **Minutes of the last meeting and matters arising**

2.1 Item 2.2: Timeline has been published and all VCS organisations have been kept up to date on the progress on the Prevention and Early Intervention Project.

2.2 Item 3.5: PB advised that she did not recall this being said.

2.3 Item 3.6: The search facility for Google is now pointing predominantly to the new website.

2.4 Item 4.2: Rocco Labellarte has contacted VCS reps for examples of those forms considered complex and to look at whether or not any of the forms can be restated in a simpler format.

2.5 Item 6.2: It was duly noted that LW had not received a letter of apology from Bindi Nagra.

2.6 Item 6.4: Public Health funding is separate to HHASC funding stream.

2.7 Subject to the amendments above the minutes of the meeting of 13/03/2017 were agreed as a correct record.

3. **Housing Allocation Scheme – Shaun Rogan**
3.1 The Housing Allocation Scheme explains who social and affordable rented council and housing association homes in Enfield are for. It sets out the eligibility and qualification criteria for joining our housing register and explains how we prioritise applicants. A public consultation on the new draft Scheme was launched on 14/6/2017 and will close on 8/9/2017. We are looking to work with voluntary sector groups and council officers will be available in community settings during the consultation period, to talk to service users about the review and assist them to complete the online survey.

3.2 In response to a query from TF about applications from victims of domestic violence and hate crime, SR explained that the consultation does include a proposal to making changes to how we prioritise applicants in different circumstances. CB highlighted the importance of the hate crime element and using good community cohesion and engagement with communities. SR will feedback to Communities Team. **SR**


3.4 ID explained that the council will be reviewing its emergency plan in the next few weeks. Communication with the voluntary sector will be improved. Agreed for item to be on next meeting's agenda. Bernard Smith, Deputy Emergency Planning Officer to be invited. **NN**

3.5 The Temporary Accommodation Placement Policy consultation is going live this week - voluntary sector reps were asked to alert their service users.

4. **Welfare Benefit Reform/Universal Credit – Alison Smith & Georgina Andreou**

4.1 AS/GA gave an informative presentation on the impact of the Universal Credit. A copy of the presentation will be circulated with the minutes.

4.2 Universal Credit brings together a range of different benefits and entitlements that currently exist into one, single payment. A discussion took place about the challenges identified, for example:
   - The new system is digital only. Many people do not have access to the internet. Online access can hinder getting someone else to look at issues.
   - People who claim housing benefit are now responsible for paying rent rather than having their landlord paid directly. This can be a problem for people who have difficulty managing money.
   - Issues with alternative payment arrangements.
   - Additional challenges for vulnerable residents and people with multiple needs.
   - The language barrier problems and the impact on the lives of those from BME communities.
The problems of implementation are being outsourced. The voluntary sector is facing an increasing demand for services and increasing financial pressures.

4.3 SR explained that discussions are taking place on how we can engage with the voluntary sector. This item would now be a standing agenda item for future meetings.

4.4 SR thanked AS/GA for their presentation.

5. Enfield Clinical Commissioning Group – Stephen Wells

5.1 The consultation proposing changes to access criteria for some treatments available on the NHS will close on 30/6/2017. SW encouraged VCS groups to respond.

5.2 SW explained the CCG organisation management structure. Slides to be circulated with the minutes.

5.3 SW explained the CCG commissioning intentions 2018-19. Proposal is to have a single document that will pick up the national work and what we will do on a local level. Continuing the work around mental health and learning difficulties. Developing community services. This is a 2 year approach – in place for all providers – 2 year contracting process. Awaiting guidance from NHS England re long term commissioning.

5.4 Timescale: draft commissioning intentions plan by third week of July followed by dedicated session in early September and participation group in September. Publish document on website by 30/9/2017.

5.5 PB asked if the focus on GP access hubs will be revised in the new commissioning strategy. SW will check and advise.

5.6 RL gave a brief update on HHASC VCS recommissioning of services. Focusing on prevention and early intervention and consortia approach. RL acknowledged the frustration and challenges for the voluntary sector. The commissioning team is now back to full strength, they have merged with Children’s Services commissioning and are making good progress. All contract opportunities are advertised on London Tenders Portal. We are looking at re-evaluating floating support service for vulnerable adults and developing mental health services.

5.7 MM raised concern about the Tenders moving to signposting and referral. CAB funding is under review and may not have resources to take on more referrals. It is an issue for CAB where to signpost their clients to and where people will be referred to. RL noted these comments.

5.8 SR thanked SW and RL for their updates.

6. AOB & News (Updates from departments)

6.1 GL advised that Enfield Women’s Centre has received funding from the Rosa Woman to Woman fund for training and upskilling for women. Their MOPAC bid, True to Me, about healthy relationships and respect, was also successful.

6.2 BA will circulate the Schools & Children’s Services commissioning update. Attached as Appendix 1.

6.3 MM advised that spaces are available on CAB’s money management course.

6.4 SW re key dates for CCG
- 19/7 1.30-3.30pm Dugdale Centre
- 5/9 Patient participation 6-9pm Dugdale Centre
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<td>6.5</td>
<td>TF advised that LGBT’s bid to MOPAC for young people recognising healthy relationships and victims of hate crime was successful. EDA and EWC are partners in the MOPAC funded bid towards improving domestic violence services in Enfield.</td>
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<td>6.6</td>
<td>LW explained that the Masonic Charitable Trust is holding a public vote on their charity funding and One-to-One is one of the nominated groups with a chance to win up to £25,000. Details to be publicised. The web link to vote is <a href="http://www.mcf.org.uk/vote">www.mcf.org.uk/vote</a></td>
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<td>6.7</td>
<td>LW commented that the timeframe for consultation on Enfield’s Social Care Charging Policy is very short. SR will check and advise if there is any possibility to be extended further.</td>
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<td>Post meeting note: Following deputations being received from community groups, this consultation has been extended until 13 September 2017.</td>
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<td>6.8</td>
<td>LW highlighted the issue of VSSG members with regular non-attendance at meetings and suggested revisiting the Terms of Reference for this group. The funding challenges facing the voluntary sector may have an impact on their resources to engage in forums/networks.</td>
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<td>6.9</td>
<td>JI advised that EVA has received funding over the next four years to continue the ‘Doing it for Themselves’ stay and play programme.</td>
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<td>6.10</td>
<td>CB advised that places are available on the Money Management training sessions funded by Santander. Contact <a href="mailto:info@enfieldrec.org.uk">info@enfieldrec.org.uk</a> for details. EREC’s AGM will be held on 13/7/17 6.30pm at Enfield Civic Centre. Fiyaz Mughal OBE is the main speaker. All are welcome.</td>
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<td>6.11</td>
<td>NN explained that the Third Sector &amp; Partnerships Development Team sends out an e-newsletter to all VCS groups on our database at the end of every month. The team also has a Facebook page where they share community news and events, and welcomed all to send details to <a href="mailto:vcs@enfield.gov.uk">vcs@enfield.gov.uk</a> to promote their events and activities.</td>
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<td>6.12</td>
<td>NN informed that there are a few evening spaces available at the next 100 Hours Volunteering Awards ceremony on 3/7/17. Contact <a href="mailto:vcs@enfield.gov.uk">vcs@enfield.gov.uk</a> to nominate volunteers to this or a future event.</td>
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<td>6.13</td>
<td>NN advised that she is working with EVA to set up specific training with organisations who may be struggling to find funding.</td>
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<td>6.14</td>
<td>PB advised that Enfield Carers Centre has received funding from Warburtons towards supporting young carers in schools. Their City Bridge Trust bid, towards a Carers Benefits Advisor, was also successful.</td>
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<td>6.15</td>
<td>SR thanked all for attending.</td>
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<td>6.16</td>
<td>Date of next meeting. The next meeting will be held on Monday, 18 September 2017 at Civic Centre, Room 1.</td>
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Special Educational Needs and Disability (SEND)

Home Care

Carers Trust Lea Valley (Crossroads Care) continues to provide a home care service for Enfield. This is a specialist service that requires skilled and trained carers to work with our disabled children and young people, helping them to access community activities and gain skills that help equip them for fulfilling lives as young adults.

Overnight Residential Short Breaks

Many of Enfield’s disabled young people have recently reached adulthood, so fewer children and young people are accessing this type of short break at the moment. Our VCS providers for this service are Norwood (Buckets & Spades Lodge), Hamelin Trust (Hamelin House), Jubilee House (Peartree Lodge), Action for Children (The Pines) and the National Autistic Society (Radlett Lodge). Unfortunately, there are no overnight short break providers in Enfield; these providers are based in Barnet, Hertfordshire or Essex.

Playschemes and Out of School Clubs

Current commissioned VCS providers of these services are the ECYPS Consortium, Face Front, Norwood and Sense.

As part of the ECYPS Consortium, Dazu continues its playscheme provision for our young people, and ECYPS provides football and the Teen Scheme sessions and trips. Made for Autism provides a Saturday Club, and, in addition to sport, Tottenham Hotspur Foundation now delivers art sessions.

Sense is based in High Barnet and has not yet been used as a provider; this summer, they will be holding free taster sessions for children and young people with a disability, on 5th August and 1st September.

SEND IASS (Special Educational Needs and/or Disability Information, Advice and Support Service)

A tender process has recently been undertaken, and interviews with prospective tenderers took place on 9th June. Tenderers will be informed of the outcome very shortly, once the final outcome has been signed off by Cabinet.

Mental Health

The Young People’s Mental Health Forum will take place on the morning of 27 June at the Dugdale Centre.

The forum continues to bring together providers who deliver preventive and early intervention support across the borough, forming the Tier 2 services which contribute towards the CAMHS Transformation Plan. Currently only 25% of young people with mental health issues access CAMHS services, although this will increase to 35% through the FiM programme; there remains a need for
support to build resilience in young people and their families. The forum enables providers to share information on their services and to build links with other providers at the same time as shaping the delivery of the Tier 2 early intervention/preventive mental health offer for C&YP in Enfield.

As a component of the Community MH Training programme Enfield EPS (Linda Davies) will deliver a session on Mindfulness (suggested by members at the last meeting).

The Forum will continue to plan for World Mental Health Day (10.10.17). Plans have been drawn up for a day of drama, mindfulness and musical activities to raise awareness of support available and de-stigmatise young people’s mental health issues. Events for schools and families will take place at Millfields House with information provided for all who cannot attend. The theme of the day will be ‘I feel good’. Local organisations will be invited to provide information stalls. Tottenham Hotspur and Enfield Leisure will also be attending to contribute a physical health component. Publicity for the day is in preparation, Proud (LGBT young people’s group) are preparing a presentation and designing a poster. Consultation is ongoing with young people regarding a range of Mental Health posters and their views on which would be best for Enfield.

Young Peer Supporters continue to deliver school assemblies and PHSE classes in secondary schools around the subject of young people’s mental health. Enfield County and Oasis Hadley received 6 PHSE Sessions each, a total of 655 young people taking part in assemblies and 360 in PSHE classes.

Peer educators attended a BBC focus group for producers to find out first hand from young people the issues they face and whether there is a stigma within ethnic communities about mental health. Their answers would help shape questions that were to be asked in a live audience of ‘My Mind & Me’. The broadcast comprised a panel of celebrities, a doctor, therapist and an audience of 250 people where there was a Q & A opportunity between the celebrities and the audience. Following an impressive performance in the focus group, peer educators were invited to attend and, as the only young people, were allocated the front row to enable opportunities to speak. YUAF provided media training to facilitate their participation.

Third Sector Children’s Safeguarding

The contract from April 2017 – 18 (with one year possible extension) has been awarded to ECYPS.

LAC/CP Children’s Advocacy and Independent Visitor Service Contract

As an interim measure the contract has been awarded for 10 months to Action for Children following withdrawal of Enfield YFSS. The tri-borough adult advocacy contract will be reviewed this year alongside each boroughs Children’s Contracts with a view to exploring a joint tender opportunity.

Early Help and Early Years

- Children’s Centre re-commissioning with schools is taking place during the summer term – the new one hub model (which will form the basis of a Family Hub) will be in place for 1st April 2018.
- An internal review of the borough’s parenting offer is underway – this includes representation from Children’s Centres, Change and Challenge, Parent Support Unit, Educational Psychology and Behaviour Support. Once initial mapping has taken place, this will be extended to the VCS.
- The Parent Support Unit are now training staff to deliver the Incredible Years programme in line with the early years and schools offer.
• TAF template has been developed by Change and Challenge, approved by the Family Resilience Process and Pathways Group and is now ready for implementation.
• Education systems are migrating to Servelec Synergy – includes Early Years (expanding use), SEN, Children’s Centres, Educational Psychology Service in addition to other services already using it.
• Child Portal has been demonstrated and potentially offers a good solution for referring into both Social Care and Early Help services – business case currently being developed.
• Discussions have started with CCG commissioners to ensure that early help is considered within future health commissioning arrangements for ill and disabled children.
• Initial discussions have taken place with SPOE and health colleagues about the social care and early help front doors that will be developed for the Family Hub. There will be a 3-month lead-in to the formal introduction of the revised Children’s Centre model, which will hopefully be used to pilot a new model.