### Present

<table>
<thead>
<tr>
<th>Present</th>
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<tbody>
<tr>
<td>Councillor Nneke Keazor (Chair) – LBE (NK)</td>
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<tr>
<td>Shaun Rogan – LBE (SR)</td>
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<td>Sabena Ahmed – LBE (SA)</td>
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<td>Sabena Ahmed – LBE (SA)</td>
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<td>Alan Weinstock – Age UK Enfield (AW)</td>
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<td>Chandra Bhatia – Enfield Racial Equality Council (CB)</td>
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<td>Hamida Ali – Enfield Children &amp; Young Persons’ Services (HA)</td>
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<td>Ginnie Landon – Enfield Women's Centre (GL)</td>
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<td>Jill Harrison – Enfield Citizens Advice Bureau Services (JH)</td>
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<td>Jo Ikhelef – Enfield Voluntary Action (JI)</td>
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<td>Lesley Walls - One-to-One (Enfield) (LW)</td>
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<td>Pamela Burke – Enfield Carers Centre (PB)</td>
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<td>Tim Fellows – Enfield LGBT Network (TF)</td>
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<td>Jill Raines – Crossroads Care (JR)</td>
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<td>Doug Wilson – LBE (DW)</td>
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<td>Amirun Ali – LBE (AA)</td>
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<td>Stewart Newport – LBE (SN)</td>
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<td>Harriet Bell – LBE (HB)</td>
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<td>Josephine Mytil – LBE (JM)</td>
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### 1. Introductions and Apologies

1.1 SR welcomed the group and stated that this meeting marks a new phase as we have new cabinet members after the May elections. SR introduced NK as the chair for the Voluntary Sector Strategy Group.

1.2 NK introduced herself, welcomed the group and asked everyone to introduce themselves.

1.3 Apologies were received from Niki Nicolaou, Ian Davis, Andrew Lawrence, Bindi Nagra, Liane Burn, Debbie Gates, Susan Sharry and Sally Sanders.

### 2. Minutes of the last meeting and matters arising

2.1 The minutes of the meeting of 12/03/2018 were agreed as a correct record.

2.2 Item 9.6: LW wanted to mention that the life expectancy of people living with learning difficulties in the borough has improved and is now matching the London average.

### 3. Heritage Strategy – Harriet Bell

3.1 HB gave a presentation on the new Heritage Strategy which is a new collaborative document. The document will be shorter; more locally led than the previous document, and will be consistent with national guidance.

There will be some focus groups in July. If you are interested or want more information, please contact HB.

The consultation will go out July/August 2018.

A copy of the presentation will be circulated to VSSG members.

3.2 LW asked if Learning Difficulties and Autism will be included. HB advised that it is yet to be included and would provide further details. **HB**
3.3 TF mentioned that more recent history (like manufacturing) of the borough was not talked about. HB advised that there is a little bit of modern history included but admits there is not enough.

3.4 HB to provide SR with the details of the focus groups so that it can be placed in the Third Sector Development Bulletin and Facebook page.

3.5 DW asked if there were any voluntary and employment opportunities for vulnerable adults. HB advised that there is a skills workshop but would look into voluntary and employment opportunities as it is a good idea.

3.6 DW also suggested that Voluntary and Community organisations could use vacant buildings as an office. HB agreed to look into this.

4. **My Life Project – Amirun Ali & Stewart Newport**

4.1 AA introduced herself and her colleague SN before presenting their draft webpage to the group.

MyLife will provide you with information and advice on Adult Social Care plus information on the services and organisations in our community to support adult social care.

Phase 2 will be synchronizing your log in account with your Enfield Connected account. You don’t need an account to conduct a search.

There are 3 sessions taking place in July. A copy of the leaflet will be circulated to VSSG members.

4.2 The question ‘Who will be maintaining this?’ was raised. SN advised that their team will be maintaining the system; however it is possible for individual groups to maintain it themselves.

4.3 AA stated that GDPR has had an impact. The team consulted the Data Protection Officer who verified that everything is okay.

5. **Welfare Benefit Reform/Universal Credit Update – Josephine Mytil**

5.1 All Job Centres have now rolled out Universal Credit Full Service.

JH gave some figures for CAB:

- 184 claims have been cancelled.
- Case load didn’t increase by much.
- Looking to make payments monthly instead of weekly.
- Working with libraries to help answer any questions about universal Credit.

The Schools & Children’s Services commissioning update is attached as [Appendix 1](#).

5.2 JH stated that the CAB are now working 3 days a week in libraries and that they have had 811 enquiries regarding Universal Credit which amounts to 1 in 5 people in Enfield.

5.3 It was mentioned that residents in North East Enfield used to come under the Waltham Forest Job Centre. JM advised that the figures given are only for the 3 job centres based in Enfield. DWP cannot access Waltham Forest figures.

5.4 JM mentioned that there was a Small Client Welfare Fund where £5-£10 is given to clients who need things such as electricity to cook food as the Food Bank only hands out dry food.

5.6 It was mentioned that the Connexions Information and Advice
5.7 JH stated that for those who are not eligible for Universal Credit because of a language barrier, then the CAB will be able to help by referring them to some language classes (if possible).

5.8 NK suggested that JM should present at the next Councillors meeting.

6. **Homeless Reduction Act Update**

6.1 SR to circulate the report as soon as possible.

7. **Enfield ESF Community Employment Programme**

7.1 The Enfield ESF Community grants programme which is co-financed by the LB of Enfield and the European Social Fund launched on Tuesday 8\textsuperscript{th} May 2018.

The Grants Programme will address the root causes of poverty and barriers to work, so more people move closer to or into employment. The programme will provide funding of £100,000 in grants over a 15 month period, with a maximum of eight projects funded up to a maximum of £12,500.

The programme aims to fund projects which promote the employability of excluded members of our community. Projects should equip individuals with the personal and occupational skills they need to access and compete effectively in the labour market.

The deadline for applications is 12.00 Noon on Friday 29\textsuperscript{th} June

Enfield Voluntary Action ran a workshop was on 22\textsuperscript{nd} May where 16 organisations attended.

8. **Enfield Clinical Commissioning Group – Vince McCabe**

8.1 SR agreed that the team would amend the membership to reflect Graham MacDougall being back at the CCG, and would send him diary invites for the next meetings.

9. **AOB & News (Updates from Departments)**

9.1 DW agreed to take questions and feedback to Andrew Lawrence.

JI mentioned that the CCG and Children’s Services are not working together, and that there are no networks for parents in Edmonton. HA advised that ECYPS has a soft play group for children aged 0-7 years and is delivering a parenting programme.

It was mentioned that in the specialist section there was no mention of the work that special schools are doing.

DW clarified that the breaks for disabled children is now spot purchasing.

90 Children attended a workshop at Millfield.

The Schools & Children's Services commissioning update is attached as **Appendix 2**.

9.2 The Safeguarding Adults Strategy Consultation is out. The deadline for feedback is 31 August 2018. A copy of the strategy and consultation details will be circulated to VSSG members.
The Small Clubs Grant is available once again with a pot of £100k for a period of 12 months.

After the recommissioning last year, it is being considered that the Support People will be retendered with a minimum of £130k for self-management of long term conditions including Mental Health.

9.3 JH mentioned that their shop has opened on Green Lanes, so please shop and donate.

The CAB has now started Tuberculosis (TB) sessions and has a new housing project.

9.4 EVA are hosting the Great Voluntary Sector Get-Together at Forty Hall on 28 June 2018, and are holding a food poverty event on 30 September 2018.

9.5 The Friendship Matters event was a success with over 400 people walking in.

Age UK are running Scams Awareness programmes so please refer people.

They are also holding a foodbanks at Ponders End Library every Thursday.

9.6 ECYPS are holding Felix foodbanks for client families only.

The Terrence Higgins Trust is holding HIV tests.

9.7 EREC are hosting Hate Crime event on 10 July and are in need of volunteers to support the community.

They have two new officers; 1 x outreach officer & 1 x Advocacy Officer.

9.8 Enfield Carers Centre are holding a Felix foodbank for carers only.

There is an event with ICan on 6 July 2018 at the Community House. Please promote to your networks.

9.9 TF is no longer based at the Lancaster Centre. He has a new telephone number and email address. He has had a radio interview to talk about a new service to Enfield, and was re-elected on the Safer Neighbourhood Board.

9.10 LW announced her resignation from the Voluntary Sector Strategy Group, but will still attend the Learning Difficulties Partnership Board. She hopes that the group can find a new representative for medium sized groups.

NK thanked LW for all her hard work and wished her a good future. NK will respond to LW’s resignation email.

9.11 Enfield Women’s Centre are currently piloting a Freedom program which involves a lot of social work referrals.

They have applied for some money/funding, running ESOL classes for refugees, and recently send out their newsletter which is now A4 sized (instead of a booklet).

They stated that they are struggling at the moment but have got some
<table>
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<tr>
<th>9.12</th>
<th>NK and SR thanked everyone for attending the meeting. NK announced that she would like to visit all the groups to gain a better understanding of what each organisation does.</th>
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<tr>
<td>9.13</td>
<td>Date of next meeting. Monday, 24\textsuperscript{th} September 2018 from 2pm to 4pm at Civic Centre in meeting room 1.</td>
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1. Universal Credit

- All Job Centres in Enfield are now full service for those of working age with less than 3 children. Enfield JCP started 1/11/17, Palmers Green JCP started 28/3/18 and Edmonton JCP started 16/5/18
- Those currently not affected are:
  - Working age with 3 or more children – to be introduced from Jan 19
  - Pensioners
  - Supported Accommodation Tenants (Claim UC for living costs and HB for Housing costs)
  - Temporary Accommodation Tenants – From 11/4/18 Housing costs paid under HB and continue to receive living costs under UC
  - Those getting a severe disability premium – a U turn announced last week, to continue with legacy benefits as loss going onto UC too great
- Time table of transition of existing cases to start July 19 and the end date to finish has been extended from March 22 to March 23, announced last week
- HB Regular impact statistics kept. @ 31/5/18:
  - 854 HB claims cancelled since 1/11/17
  - 450 Council Tenants on UC
  - 135 Temporary Accommodation Tenants on UC
  - 1340 Council Tax Support households on UC
  - New HB claims reducing – 601 @ 31/5/17 and 333 @31/5/18
  - HB Caseload reducing – 34,170 @ 31/5/17 and 33,218 @ 31/5/18

DWP Have reported that 4213 UCFS claims have been made of June 2018.
  - Edmonton currently has 106 claims
  - Palmers Green has 888 Claims
  - Enfield has 3219 claims

- Partnership working with the DWP:
  - From the date that each job centre went live:
    - HB staff provided training to assist DWP in rental agreements to reduce incorrect housing costs being
paid through UC as well other info to mitigate the impact of UC on the customer and the council

- HB staff collocated at the job centre full time for 4 weeks, then 1 day a week and then telephone support
- Commissioned CAB to provide personal budgeting support collocated 1 day a week at each JCP. LA receive funding for this on a monitoring basis as well as providing assisted digital support
  - Mechanism or raising and dealing with Universal Credit queries
  - Regular liaison

- Miscellaneous
  - From 11/4/18 – When HB is cancelled due to UC being claimed, LA have to manually award HB for 2 weeks from date cancelled. May also get UC housing costs for the same period which is the intention
  - Council Rents team verify rents for DWP and can ask for housing costs to be paid direct to them where vulnerable or are more than 8 weeks in arrears – these are reviewed after 6 months without LA knowledge and may revert back to the tenant

2. The benefit Cap

- In existence since 1/4/13 in Enfield who were a pilot authority for this welfare reform.
- One of the largest authorities to be impacted
- Benefit cap further reduced in November 2016 from £26,000 per year to £23,000 per year for families
- 2 DWP JCP staff collocated in HB team since 2012 and work together identifying, helping with resolutions (finding work one of them) and supporting with a DHP while resolution being worked on
- Current figures @ 31/5/18 are:
• Number receiving have increased recently – 82 received and 49 removed in May 18

3. Under occupation

• From 1/4/13 Council Tenants and Registered Social Landlords have been subjected to reductions in HB where they are have more bedrooms than they need – 25% reduced where 2 or more rooms over or 14% where over by one room
  o Approximately 1000 households affected (500 in each type) – exact info to follow
  o Mutual exchange has been explored for the majority but some unable to move due to disability and the lack of 1 bed properties

4. Council Tax Support

• Own scheme introduced in 2013 and has to be updated each year
• Current scheme for 18/19
  o Working age pay at least 26.5% of council tax charged unless exempt. Following exemptions apply:
    ▪ Single people under 25 years old (to pick up all care leavers)
    ▪ Those in receipt of high rate disability benefits such as PIP/DLA
    ▪ Those receiving the support component of employment support allowance
    ▪ War widows and war disablement
    ▪ Foster carers
    ▪ Carers
  o Those in receipt of Universal Credit to get full Council Tax support up to 73.5% but an earned income threshold has been introduced – No CTS if net earned income £1265/mth or more.
Schools and Children’s Services Commissioning Update
VSSG
22nd June 2018

Service Development Team
Andrew Lawrence – Early Years and Early Help
Barbara Atkinson – Supporting Families
Caroline Fanning – Special Educational Needs and Disability

Summary

- The tri-borough Advocacy Contract - both Children’s (LAC/CPC) and Adults (IMCA/IMHA/DoL & Care Act) have completed a tender exercise the children’s contract has been awarded to Barnardos to commence from 1 July 2018. The contract is joint with Haringey and is predicted to save costs to both boroughs.
- A new YP pathway for Housing Related Support has been developed focussing on securing appropriate accommodation for vulnerable YP
- Every Parent and Child has been recommissioned to deliver the SEND IASS service
- A sleep service is being developed with the Joint Service for Disabled Children
- Short breaks for disabled children are being moved onto a spot purchasing model
- Children’s Centres have been recommissioned to be delivered from one hub with borough-wide satellites from April 2018 – this will be led jointly by Eldon and De Bohun Primary Schools
- Various changes are being developed in terms of IT systems, processes and pathways to deliver the Family Hub model of support from April 2018
- Various LA services across education are being reviewed and re-shaped to deliver a new model of support to schools and the early years sector
- Various other pieces of work (counselling support, FGC, young carers, young runaway, all centrally commissioned Children’s Centre services) are due to be re-commissioned
- The new Appropriate Adults service is now in place, jointly commissioned with adult services

Mental Health

Mental Health Week was celebrated with activities to build resilience for year 5 pupils and year 7 pupils with SEN on 16 May for 5 schools at Millfields House. Training materials for teachers were made available. Positive feedback was received on the event which has proved an effective way to reach a large number of young people. The CCG are commissioning training to alleviate exam stress.

In addition to the on-going multi-agency training programme, training is now underway to roll out a comprehensive PBS service across the borough (delivered by BILD).
ECYPS were requested by SCS to write and take VCS lead on a bid to the DoH for Social Prescribing, submitted on 17.11.17. The bid builds on much of the work delivered in the community, schools and throughout LBE to support good mental health by providing resource to signpost to services. Unfortunately, the bid was unsuccessful.

Advocacy Children LAC/CPC and Adults IMCA/IMHA/DoL & Care Act

The tri-borough Advocacy Contract - both Children’s (LAC/CPC) and Adults (IMCA/IMHA/DoL & Care Act) has undergone a tender exercise, led by Haringey Council, to award the contract(s) this month for commencement on 1st July 2018. Savings have been achieved through this exercise. The contract will be delivered by Barnardos.

Edge of Care Service

The council is about to trial a 2-year ‘payment by results’ social work service to prevent children coming into care. If successful, this will reduce costs and free up funding for investment into additional preventive services.

Precious Moments has been commissioned to deliver a Mentoring & Mediation Service to prevent family breakdown from 1 July. This will complement the service delivered by the Brandon Centre.

Special Educational Needs and Disabilities

Sleep Service

Professionals from Health, Special Schools, the VCS and the Joint Service for Disabled Children have joined together to provide a Sleep Service for disabled children and young people and their families. Lack of sleep is a common concern for families, and professionals already working with these families will now be able to further help families by ensuring they are better supported to continue their caring responsibilities. Some small workshops have already taken place, but this will be rolled out throughout the Borough over the coming year. A booklet with be produced and distributed as soon as possible, which will give details of dates and venues for workshops.

Early Help and Education Services

- Children’s Centres have been recommissioned to be delivered from one hub with borough-wide satellites from April 2018 – this will be led jointly by Eldon and De Bohun Primary Schools.
- Full information is available at https://new.enfield.gov.uk/if/enfield-childrens-centres/
- In addition to the main sites at Eldon, De Bohun and Carterhatch satellite services are being delivered from Raynham, Galliard, Honilands, Ponders End (Wesley Hall), Garfield and Hazelwood
- Additional services will be up and running at Ponders End Youth Centre during July
• Children’s Centre reach areas have been aligned to GP localities to make data comparison easier.
• The Children’s Centre is working with the PEP, South London and Maudsley NHS Trust and King’s College to deliver the Empowering Parents Empowering Communities programme with training beginning in July.
• Parenting drop-ins (referral via Change and Challenge service required) are now operational at Ponders End Youth Centre.
• The Children’s Centre is continuing to work with Enfield Voluntary Action to support the Parents Doing it for Themselves Programme and is looking at ways to help people to volunteer within Stay and Play sessions.
• Education systems are migrating to Servelec Synergy – includes Early Years (expanding use), SEN, Children’s Centres, Educational Psychology Service in addition to other services already using it.
• Child & Professionals Portal is being commissioned as an extension to the borough’s Liquid Logic system and will allow for electronic early help and safeguarding referrals and remote work on planning by professionals. This will be operational by the end of 2018.
• The Early Help Module is being developed as an extension to existing case management tools to allow seamless transition from Early Help to Social Care and vice versa. It will be accessible to all services, which are part of the Early Help and Prevention triage.
• A review of Early Years and School Standards & Support services continues and will result in a new organisational structure to support schools and daycare providers going forward.
• All services working on inclusion in the early years are also working together to develop a joint pathway to make referrals for SEND issues easier.
• A review of speech and language (and other therapies) being jointly commissioned by the LA and CCG is ongoing.

**General**

The Family Group Conference contract has been recommissioned with Forward4Families from July 2018.

The Young Runaways Service has been reviewed to explore alternative options of delivery and will move in-house during 2018.